



Terms and Conditions “Online telc preparation course incl. telc exam

1. Provider

The online telc preparation course incl. telc exam is supported by speakeasy München GmbH - german studios Köln based at:

Sonnenstraße 16

80331 München

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Amtsgericht München HRB 264208

2. Privacy Policy

Speakeasy München processes the personal data of its customers in accordance with the privacy policy available online.

3. Scope of Service “Online telc preparation course incl. telc exam”

3.1 In order to conclude the contract, the client can choose from the available course levels and course types offered on the speakeasy München website. After choosing a course, the client will be asked to log in or register and to choose their method of payment. Up to this point, the client can check and change data at any time. The customer must confirm that he/she agrees to the distance contract and that the data protection regulations have been brought to his/her attention. After the customer clicks on "book with obligation to pay", he/she makes a binding offer to conclude the contract and is redirected to speakeasy München's online payment form, where he/she must enter his/her payment details. After completing the registration process, the client will receive an email containing all course details and a link to the school's terms and conditions. With this email, speakeasy München accepts, subject to and conditional upon full payment of the purchase price, the client's offer and the contract comes into effect. The distance learning contract can be accessed in this form on the website. However, a separate copy of the specific agreement with the customer is not stored. For the conclusion of the contract only German or English is available

3.2 speakeasy bindingly registers a telc exam spot for the chosen level at the chosen exam date. Prior to the examination date, the customer can take part in an online telc preparation course. The online telc preparation course consists of various components:

1. online self-study part (learning time approx. 10 hours)
2. live online seminar (learning time approx. 2 hours)

The online self-learning part is accessible via a link that the client receives after completing the registration. The self-learning material together with the opportunity to take part in a live online seminar (together "Online telc Preparatory Course") can help the participant to pass the examination successfully. The Online telc Preparation Course aims to support the participant in the following ways:

- Understanding of the exam structure and of typical questions of a telc exam
- Understanding of frequent mistakes and difficulties for participants sitting the telc exam
- Application of learning strategies before the exam and for successfully dealing with the tasks in the exam

On the Tuesday before the exam date, there will be a live online seminar from 3 pm - 5 pm. The participant will receive a separate invitation link to attend the live online seminar 4 days before the date.

Via the link the client receives, he/she can access the digital self-learning content of the course online from anywhere. **Important:** The telc examination of the chosen level and on the chosen examination date will take place at the school's location.

3.3 It is not part of the scope of the online telc preparation course to prepare the client to acquire the language skills required for the examination. This can be done in a separate language course.

3.4 Not included in the service price are, among other things, costs for additional working material, e.g. course book, computer hardware or software or additional costs for Internet access.

4. General requirements for participation

There are no specific pre-requirements to participating in the Online telc preparation course incl. telc exam. It is in the responsibility of the customer to have the necessary language knowledge to successfully sit the exam. For accessing the self-study material of the Online telc preparation course and the live seminar the customers need to have a computer, tablet or smartphone, a modern internet browser (e.g. Mozilla Firefox, Google Chrome, Microsoft Edge) and a stable internet connection.

For the participation in the preparation course it is required to purchase an additional text book.

The necessary text book varies depending on the chosen course level:

- For B1: Deutsch Prüfungstraining: Zertifikat Deutsch (Verlag: Cornelsen)
(ISBN: 978-3060203109)
- For B2: Mit Erfolg zu telc Deutsch B2 (Verlag: Klett)
(ISBN: 978-3-12-676824-5)
- For C1 and C1 Hochschule: Prüfungstraining telc Deutsch C1 Hochschule (Verlag: telc)
(ISBN: 978-3-946447-18-4)

5. Registration

The Registration for the Online telc preparation course incl. telc exam should be completed by the Thursday two weeks before the examination date (by 13 pm). A registration is only binding once the entire registration process

has been completed and all fees have been paid in full. Once registered, the examination date and level cannot be changed.

6. Delivery conditions

The access to the digital course will be delivered as an access link via email, immediately with the start of the execution of the contract.

7. Duration of the preparation course

The Online telc preparation course is completed with taking the telc exam at the chosen date.

8. Declaration of telc exam procedures

The exact time of the examination will be confirmed by email no later than 3 days before the examination date. The customer is obligated to regularly check the email address provided on the examination registration form. Should it be the case that no email notification is received at least 3 days before the exam date, the customer is then obligated to contact speakeasy, which takes no responsibility if an email notification is not received. The participation in the examination is only possible when the customer arrives for the examination on time and can provide a valid passport or identification.

9. Expulsion from the exam and telc exam regulations

The use of electronic devices or other means and/or resources during the duration of the examination is explicitly prohibited. The use of these, or attempting to cheat in any way, will prompt immediate expulsion from the examination. There is no right to compensation.

For the exam day the telc examination regulations apply (https://www.telc.net/fileadmin/user_upload/Informationsmaterial/guidelines_for_access_arrangements.pdf).

During the self-study preparation course the customer will receive all the necessary information related to the telc exam regulations for the exam day. On the exam day itself the customer will be informed once more about all rules and regulations of the telc exam regulations prior to the start of the exam.

10. Notification of exam results

The certificate will arrive at the testing center up to 6 weeks after the examination has taken place. The customer can check the status of the exam online if they chose the regular correction and can personally collect their certificate. In the case that a certificate arrives late, there is no right to compensation.

11. Right of withdrawal

11.1 The customer has a right of withdrawal in accordance with the statutory provisions.

11.2 Since the scope of services includes digital content, the customer must expressly agree to the execution of the contract before the execution of the contract can begin. (§ 356 para. 5 BGB), whereby the statutory right of withdrawal expires. This applies to both the provision and the participation in the telc examination, as both contracts constitute related contracts within the meaning of § 360 BGB.

11.3 Once the execution of the contract has begun, revocation is excluded. Speakeasy München also does not grant the customer any other rights of revocation. In particular, no revocation is possible in the event of being prevented from taking the exam due to illness, late arrival or failure to present a valid ID.

12. Cancellation

As the time period for the course is limited to less than 6 months, there is no possibility to cancel this contract after the execution of its content.

13. Liability for defects (warranty)

If the purchased goods are defective, the provisions of the statutory liability for defects shall apply.

14. Copyright

All course material of the online telc preparation course shall only be used for the indicated purpose of preparing for the telc exam. For this purpose, the client receives a right to use the digital online self-materials for the duration of the course. It is not allowed to duplicate, copy, or videotape any of the material provided. It is also not allowed to give third persons access to any of the provided material.

15. Amendments and Salvatory Clause

Should the customer come across user agreements that differ or agree to modifications, additions or ancillary clauses to the agreements made by these Terms and Conditions, such changes will be required in written form. If any provision of these Terms and Conditions, in whole or in part, do not become part of the contract or are otherwise ineffective, the contract will remain valid. In this event, the content of the contract will be in accordance with the statutory provisions.

17. Alternative dispute resolution in consumer matters

Speakeasy München is not willing or obliged to participate in dispute resolution proceedings before a consumer arbitration board.